

Telemedicine



Learn more about telemedicine

Telemedicine at Texas Oncology

Texas Oncology has significantly expanded its telemedicine capabilities so that patients can have access to physicians and advance practice providers (e.g., nurse practitioners) for virtual visits from their homes.

Our commitment to providing high quality cancer care includes adapting and innovating to meet your needs, including in the current challenging environment. For clinically appropriate appointments, such as initial new patient consultations, managing cancer treatment side effects, and post-treatment follow-up visits, telemedicine offers convenience and safety – and the opportunity to initiate and continue effective care.

We launched telemedicine at Texas Oncology five years ago with a system that enabled our patients access to key specialists in our practice regardless of location. With this expansion, accelerated to meet current needs, more than 400 physicians are now equipped to provide telemedicine consultations.



Which doctors can we access through the telemedicine platform?

Nearly all doctors in Texas Oncology are using the telemedicine platform to deliver patient care.



How do I refer a patient?

There is no change in the referral process for physicians. Physicians may fax a referral or submit an online referral request and select "telemedicine" as the services and treatment preference.



Will all patients be able to have a telemedicine visit?

Telemedicine visits are available to all Texas Oncology patients, when clinically appropriate. Our physicians and medical teams will determine when patients should be seen in person for an examination in the office. With telemedicine visits available from the outset, patients may be able to reduce the number of needed in person visits.



What types of visits are seen by telemedicine?

New patient consultations, established patient visits, acute care visits, genetic consultations, some post-treatment follow-up visits, and other visits.



Is it hard for patients to use?

No. Once scheduled, patients or their caregivers can download a free, easy-to-use mobile phone or computer app that will guide them through the telemedicine visit process.

See more information on our website: www.TexasOncology.com/telemedicine