TELEMEDICINE AT TEXAS ONCOLOGY

VSee DESKTOP/LAPTOP

You will receive an email confirmation after Texas Oncology schedules your appointment in the VSee app. Take the following steps:

-

A few minutes before your designated appointment you will receive an email message inviting you to your appointment. Follow this link and click on **"Enter Waiting Room."**



2

Click **"Enter Waiting Room As Guest"** to be directed to your appointment.

	Sign In
	ENTER WAITING ROOM AS GUEST
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4	Erral
	Passavard
-	SIGN IN



Enter your information and select **"Next."** Agree to the conditions and select **"Continue."**



For your first time using VSee, select **"Install VSee."** Select **"Run"** and when the install is complete select **"OK."**





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Uncheck **"Always ask before opening this type of address"** to be entered into the visit quicker in the future. You will then be placed in the waiting room where your provider will join you.



What if I have questions?

For technical issues, please contact support at help@vsee.com or call (650)-880-1227. VSee support staff hours are from 7 a.m. - 7 p.m. CST (Monday-Friday) and 7 a.m. - 7 p.m. (Saturday-Sunday).

For questions about your appointment, please contact your clinic.



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